

How to become a customer in Sparebanken Møre

1. Go to the url <https://www.sbm.no>.
2. Choose "Bli kunde" in the upper part of the site
3. Choose the option "New customer". Then "Get started"



On our website <https://www.sbm.no> you will find an application form you need to fill in. Before you start the registration you need to ensure that you have your identification papers available. These will need to be uploaded in the final stage of the registration process.

The main method of identification is passport. Exceptions are made, but this will cause a limited access to our bank services. Ask us which documents are required in your case if you do not have a valid passport.

Nordic (Sweden, Denmark, Finland, Iceland)

- Passport
 - Confirmation of D-number or Norwegian ID-number
- A Norwegian ID-number is required to establish BankID.

EEA

- Passport
- Confirmation of D-number or Norwegian ID-number
- EEA Proof of registration

Rest of the world

- Passport
- Standardised Schengen residency card
- Confirmation of D-number or Norwegian ID-number

This enables basic bank services such as an bank account, card without ID and access to online banking. On our website you will find more information about why we need to know who you are before you can become a customer.

When we have recieved the application form we will verify the information. We will inform you when you can visit one of our branches with your valid passport and documentation. In order for us to verify your ID documentation and for you to sign the documents.

If you have any question or need help, please contact our customer service on tlf. 70 11 30 00. Available by phone Monday to Friday, 08:00-20:00.

First time logging in to your online bank, Nettbanken

1. Go to the url <https://www.sbm.no>.
2. Choose "logg inn" in the upper right corner
3. Choose the option "nettbank". Then "Uten BankID"

A screenshot of a login interface. On the left, there are three options: "BankID på mobil" (with subtext "Fødselsdato, mobilnummer og ID-pin. Ingen kodebrikke."), "BankID" (with subtext "Fødselsnummer, kodebrikke/app og BankID-passord."), and "Uten BankID" (with subtext "Fødselsnummer, nettbankpassord og kodebrikke."). To the right of these options is a text input field labeled "Fødselsnummer" and "11 siffer". Below the input field is a checkbox labeled "Husk meg" with a question mark. At the bottom right, there are two buttons: "Neste" (Next) and "Avbryt" (Cancel).

4. Fødselsnummer (11 siffer) and then "Neste"= Norwegian personal number or D-number (11 digits) and next
5. Passord = Password. First time password should be sent to you by SMS or e-mail.

When logging in the first time you are required to change it to a personal password of your choosing. Minimum of 6 characters. Choose "Nytt passord".

6. Engangskode Tallkode (6 tall) = one-time password (6 digits) from the black token/code generator.
7. Your VISA PIN is available from «Alt innhold» ->«Kort»->«Vis PIN».

